



Quality Policy

At Electronic Temperature Instruments Limited, we have developed and installed a documented Management System, which endeavours to ensure that all of our Products and Services will consistently meet the expectations and requirements of our Customers.

ETI Ltd is certificated to BS EN ISO 9001:2015, through BSI Assurance UK Ltd, and strives to provide:

- An effective management system
- Continuous improvement of all aspects of the business
- Regular communication with customers to aid and ensure customer satisfaction
- Compliance with all regulatory and statutory requirements
- Mutual co-operation with suppliers to receive the most effective service
- Communication of business & management system objectives to employees
- Training of employees to ensure competency
- Review of performance of goals and objectives
- Promotion of teamwork, ownership and staff involvement
- Stability & security for all interested parties
- Regular reviews of the Management System and of this Quality Policy

Andrew Reid
Quality Manager

Peter Webb
Managing Director

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